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TO: Dealer Technical Dept. Page: 1/1

FROM: RISO, Inc. Technical Dept. Date: 4/27/88

SUBJECT: Resetting Micro Processor Issue: T-21

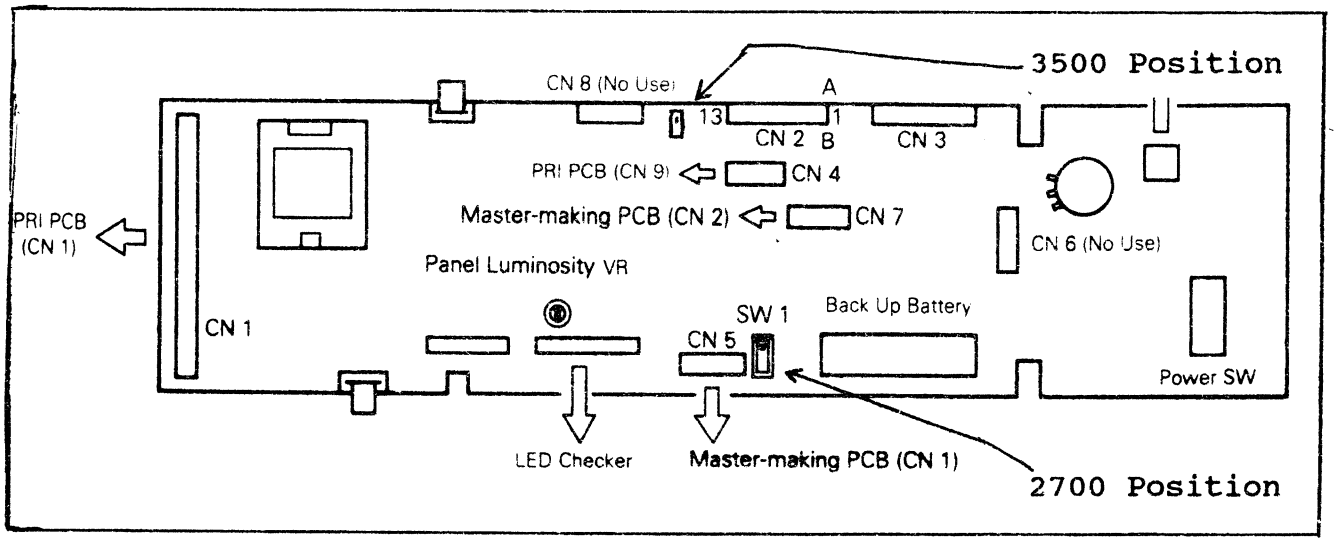
MODEL: 2700, 3500

It has been reported that during set up a few machines will show false indications on the display panel or that the machine control buttons will not operate correctly. This is caused by the back-up memory battery charge being too weak.

The RISO, Inc. technical department views this problem as irregular. However, we have received a few reports of the problem and felt it necessary to provide the following reset procedure for future reference.

RESET PROCEDURE

1. Turn main power switch off.
2. Turn back up memory switch (Sw 1 on operation panel) off.
3. Wait 1 minute.
4. Turn main power switch on.
5. Turn back-up memory on.

NOTE:

If the problem recurs or if you are not going to operate the machine (after reset), it may be necessary to leave the machine in the standby condition (power switch on) for 1 to 2 hours in order to recharge the back-up battery.